

# Widely used in the UK by the world's largest names in security... .....fully approved by Work Place Safety Canada we introduce Identicom™!



Identicom™, a GSM-based solution, addresses the needs of individuals who face threats, either physical or verbal, in the course of their work. Ensuring lone worker protection is the most important benefit of the Identicom system. Personal Alarms offer lone workers protection against abuse and provide peace of mind for staff.

Safe working environment - a legal requirement

Lone workers generally face greater security risks than other workers, especially in the case of accidents or violence. Employers have the same legal responsibility to lone workers as they do to the office based staff - to provide a safe working environment. Similarly, self-employed lone workers have a duty to protect their own health and safety.

Peace of Mind Systems Ltd. lone worker protection solution offers total peace of mind to the employer by providing a more secure working environment while safeguarding staff within operational and legal necessity.

## Identicom™ - Simple and effective protection

The Identicom™ lone worker protection system features an alarm unit disguised as an ID card holder. Its understated design and simple functionality enables the user to raise an alarm in an emergency discreetly, without worsening a potentially dangerous situation.

## Unit Operation

The unit is operated with three buttons that give the option of raising alarm, recording information and performing an operational check of the unit and GSM network coverage.

The unit communicates with our ULC Approved Monitoring Station through a voice call and optional text messages; safeguarding the user 24 hours a day, 7 days a week, 365 days a year.

'Amber Alert' and 'Red Alert' conditions are set up during the configuration process. All alerts can be sent directly to the Monitoring Station.

The 'Amber Alert' communication provides the ability to pre-record information about a potentially hazardous situation. The unit can then operate on a timer mechanism. Failure to respond to the timer will initiate escalation of the alarm. Additionally, a text message can be automatically sent to any assigned mobile phones and the user is able to send a brief voice message. The Monitoring Station can monitor the situation until the 'Amber Alert' is cancelled.

A 'Red Alert' is started with a discreet press of a button at any time should the user feel their safety is being compromised or when urgent assistance is required. The alert activates a voice link to allow the Monitoring Station to listen in, record the incident and initiate a predefined escalation process. The unit can also be programmed to send text messages to designated mobile phones.



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## Identicom™ Systems Applications

The advanced GSM technology makes the Identicom system suitable for most working environments and is ideal for lone or mobile workers operating away from a fixed location. Lone workers than can benefit from the Identicom protection solution include:

- Health, social care and other local authority professionals.
- Emergency services personnel.
- Parking and traffic officers.
- Real estate agents.
- Engineers and contractors.
- Health staff such as midwives and paramedics.
- Cash in transit operators.
- Transport and logistics operators.
- Bus and rail company staff (drivers, inspectors, and platform staff).
- Pharmacists
- Convenience Store Workers



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## **Features and Benefits**

### **ID Card Design *Discreet and functional***

The unit is designed to enable the user to raise an alert safely in emergency, without increasing risk to themselves.

### **Evidence Recording *Valuable information***

The Identicom™ unit allows for incidents to be listened to and recorded. The incident recording can then be used to authorize action against an aggressor or to support an employee's evidence should an investigation take place. The unit can therefore act as a deterrent to antisocial behavior.

### **Location Information *Faster response in an emergency***

With the help of Identicom™, the user can record location information, enabling faster and more effective response in an emergency.

### **24-Hour Monitoring Function**

The monitoring function offers an advantage over a conventional mobile phone by providing continuous support to the end user. When an alert (red or amber) is sent to the Monitoring Station, the Monitoring Station operator takes immediate actions according to the alert level. Using dedicated teams and efficient management of workloads, the Monitoring Station is able to respond to emergencies effectively at any time of the day or night.

### **One Button Operation *Simple to use under duress***

All unit functions can be activated by a single button that is easily accessible in an emergency situation and allows instant communications with the Monitoring Station.

### **GSM Technology *Indoor and outdoor applications***

Like an ordinary mobile phone, Identicom uses GSM technology. GSM delivers extensive nationwide coverage and enables the unit to function in almost all environments, without having to invest in any infrastructure.

### **'Amber Alert' Function *Audible recording, quick response***

The 'Amber alert' button enables a timed audible recording of useful information, such as user name, destination details and visit timescales, prior to an appointment. Using this information, all incidents can be dealt with fast and effectively.

### **Timer mechanism to reduce risk of human error**

An optional timer function (configurable to suit user's specific needs) can also be activated once the 'Amber Alert' audible recording has finished. Failure to respond to the timer then initiates an escalation of the incident into the 'Red Alert' mode. The Monitoring Station can then be alerted even in situations where the user is unable to raise the alert themselves.

### **'Red Alert' Function *Efficiency of response***

Pressing the 'Red Alert' button raises an instant alert and opens a voice channel to the Monitoring Station. The Monitoring Station is then able to act fast and efficiently, to provide assistance to the user.

### **'Heart Beat' function**

The unit send a short vibration alert - 'Heart Beat', every few seconds during the red alert status to reassure the user that the voice call to the Monitoring Station is active.



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### **'Man Down' function**

The unit can be programmed to monitor 'tilt' or non-movement or both. Upon alarm the unit will call the monitoring station and/or send appropriate text messages. Depending on programming the unit can also send a pre-alert text message.

### **Stop and Check function *Instant assurance***

Using the 'stop and check' button enables the user to test the battery and signal strength prior to attending a potentially hazardous situation, and to verify the ability to raise an alarm.

### **Lanyard or Lapel Clip *User's choice***

The unit comes with two attachments - a lanyard and a lapel clip, to fit user's individual preference. A mini lanyard cord that can be used with the lapel clip is optional and offers the 'Lanyard Rip' alarm function.

### **'Lanyard Rip' Alarm Function *Added protection***

The unit features a 'Lanyard Rip' alarm function where one end of the lanyard is attached to a plug that sits in the device. If the unit is forcibly removed from the user, the plug detaches and a 'Red Alert' is raised immediately. This function enables a rapid response even when the user is separated from the device, and prevents the possibility of the user being injured by the lanyard.

### **Lightweight and Robust *Ideal for most working environments***

The unit is designed to be lightweight and durable - made of tough ABS plastic it weighs only 74 grams - to suit most applications. It accommodates the majority of industry ID cards.

### **Remote Configuration *Easy to reconfigure***

If required, the device can be effortlessly reconfigured remotely via 'Short Message' commands. The remote configuration function means that the unit does not need to be withdrawn from the daily operation, saving valuable time and resources. (The unit must be plugged into its charger)

### **Accessories, Added Features *In-car charges for convenience of use***

The Identicom™ in-car charger option was developed to offer flexibility and convenience for users on the move.

### ***Post sale assurance***

Peace of Mind Systems Ltd. supplies a wide range of spare parts and accessories including replacement lanyards, plugs and lapel clips.



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## How it works (Summary)

- Pressing the “Red Alert?” button generates an immediate call for assistance to the monitoring centre
- Activation is very easy and very discreet, ensuring the worker does not inflame a difficult situation
- A built in microphone in the Identicom™ allows sound to be recorded by the monitoring centre, so any verbal threats can be captured and used as evidence.
- To ensure discreet operation, Identicom has no speaker, and uses vibration to indicate activation to the Lone Worker
- Pressing the “Amber Alert?” button allows users to pre-record useful information, such as the address or location being visited, before the visit is made.
- An Amber Alert can be configured to start a timer. Failure to cancel or extend the timer within a set period will initiate an alarm.
- ‘Man Down’ operation can be activated for tilt or non-movement or both.
- A unique ‘stop and check’ function ensures the worker verifies their ability to raise an alarm before entering a potentially hazardous situation
- A built in ‘rip alarm’ ensures that the device enters an alert status if it is forcibly removed from the wearer.
- ID cards of standard size can be accommodated, which simply slide in and out from the Identicom.
- Identicom™ can be configured to make calls, send texts or both, allowing the flexible handling of alarm calls

